

Varun Injarapu

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AI Data Operations Project Manager | Enterprise Client Delivery | Global Vendor Operations

PROFESSIONAL SUMMARY

AI Data Operations Project Manager leading end-to-end delivery of multimodal training-data and LLM evaluation programs, with a focus on voice, audio and text. Experienced in human-in-the-loop operations, global workforce planning, vendor governance, enterprise client delivery and quality-program oversight. Build operating cadences, SOPs, KPI frameworks and scalable workflows that align project scope, capacity, quality, SLAs and delivery outcomes across specialist teams. Research, Product, Engineering and external partners.

SKILLS

- **OPERATIONS & DELIVERY:** Human-in-the-Loop Data Operations | LLM Evaluation Project Coordination | Quality Programs | KPI Management | Throughput | Resource Utilization | SLA Governance | Workforce Planning | Operating Cadence | SOPs & Playbooks | Root-Cause Analysis | Bottleneck Resolution | Launch & Post-Launch Handoff | Rapid Iteration
- **PROGRAM AND PROJECT MANAGEMENT:** Technical Project Management | SOW and Budget Ownership | Vendor Management | Global Team Coordination | Capacity Planning | Dependency Mapping | RAID Management | Risk and Issue Escalation | Stakeholder Management | Change Management | Agile Scrum and Kanban | Waterfall | Lean Process Improvement | Presales and RFP Support
- **ANALYTICS AND DELIVERY TOOLS:** Power BI | Tableau | Advanced Excel Dashboards | Jira | Confluence | Smartsheet | MS Project | Salesforce CRM | Power Automate | Lucidchart | Notion

PROFESSIONAL EXPERIENCE

Tech Mahindra (Client: Apple Inc., Google & Meta)
Project Manager - AI Enablement

November 2022 - Present
Boston, MA

- Manage delivery of a \$10M+ portfolio of multimodal AI training-data and UX-research programs involving voice, video, and text data for client teams at Apple, Google, and Meta; improved delivery efficiency by 40% through global vendor governance, quality controls, and capacity planning.
- Lead a 75-person voice and audio evaluation operation delivering human feedback to support reinforcement learning from human feedback (RLHF); own workforce planning, quality-review coordination and delivery against client requirements.
- Lead human-in-the-loop data collection and annotation across 10+ concurrent multimodal AI research studies, including voice programs spanning 70+ dialects; oversee vendor throughput, quality metrics and acceptance criteria, contributing to a 15% improvement in data-acceptance rates.
- Partnered with engineering to scope, pilot and roll out an LLM-assisted multi-agent workflow for RFP parsing and proposal drafting; reduced turnaround time by 30% and supported adoption across 40+ proposals within the first two quarters.
- Developed delivery scope, staffing models, implementation assumptions, pricing inputs, and operating models for 10+ enterprise AI and data-services bids; contributed to four new engagements totaling more than \$3M in contract value.
- Oversee a 14-vendor ecosystem and 40+ person global field team supporting data-collection programs; coordinate workforce planning, resource utilization, SLA tracking and quality assurance while maintaining GDPR and IRB controls and achieving 95% on-time delivery.
- Partnered with Finance, Procurement, and vendor teams to launch an internal invoice and payment-management tool; converted operational requirements into repeatable SOPs, workflow controls, balance tracking, payment-status visibility, and automated reminders.

Syren Cloud (Client: Johnson & Johnson)
Project Manager

February 2022 - November 2022
Seattle, Washington

- Owned end-to-end execution of a three-phase supply-chain and logistics transformation, including SOW, approximately \$2M budget, resource plan, launch coordination, customer delivery, and post-launch handoff; delivered 95% of milestones on time.
- Negotiated vendor contract renewals directly with supplier leadership, securing 10% cost savings, or approximately \$60K annually, while strengthening service-level commitments.
- Defined requirements and led rollout of a cloud-based delivery dashboard adopted by Product and Engineering leads; replaced approximately eight hours per week of manual status reporting with live tracking used in weekly client reviews.
- Reduced sprint rework by 20% by rebuilding backlog prioritization around stakeholder feedback, sprint-performance data, and documented acceptance criteria, replacing opinion-led feature sequencing.

Prutech Solutions
Project Manager (Co-op)

April 2021 - September 2021
Boston, MA

- Managed planning, launch, performance reporting, and budget optimization for 50+ digital campaigns; improved portfolio ROI by 25% through weekly performance-based budget reallocation.
- Launched 10 client pilot programs with defined objectives, key results, and stakeholder review cadences, contributing to a 25% increase in client retention.

EDUCATION

Northeastern University, M.S. in Project Management | Boston, MA | 2022